

PALLIATIVE CARE SUPPORT



An Australian Government Initiative

Palliative care helps people with serious illnesses and those reaching end of life. This care helps people live well for as long as they can. It also supports their families and carers.

This list shows palliative supports for adults in Brisbane North and Moreton Bay.



Emergency and after hours



Support and advice phone lines



General education and Information



Advance care planning



Peak body



Service directories



Carer help and support



Grief and bereavement Support



GP referral programs



Deathcare



Other financial support programs



Transport

This activity is supported by funding from the Department of Health and Aged Care through the Greater Choice for At Home Palliative Care measure.

Palliative Supports

EMERGENCY AND AFTER HOURS



13Health

A phoneline of registered nurses for 24/7 medical advice.
Call 13 HEALTH (13 43 25 84)



Queensland Ambulance Service (QAS)

An ambulance service for emergency care and hospital transport.
Call 000



Hospital Emergency Department

For emergencies and urgent medical help, go to your local Emergency Department.

www.qld.gov.au/health/services/emergency

For urgent care, the Metro North Virtual ED is open from 8am-10pm 7 days a week.

www.metronorth.health.qld.gov.au/hospitals-services/virtual-ed



Medicare Urgent Care Clinics

If it is not an emergency but you need help, go to an Urgent Care Clinic. They are open from 8am-8pm, every day.

Murrumba Downs Medicare Urgent Care Clinic

Corner of Dohles Rocks Road & Goodrich Road West, Murrumba Downs

Northside Medicare Urgent Care Clinic

11 Brookfield Road, Kedron

Palliative Supports

SUPPORT AND ADVICE PHONE LINES



PalAssist

A free advice and support service, available from 7am-7pm every day. They also have helpful resources.

Call 1800 772 273

www.palassist.org.au



1300 MEDICINE

A free medicine advice line with a registered pharmacist.

Call 1300 633 424

www.1300medicine.com.au

Palliative Supports

GENERAL EDUCATION AND INFORMATION



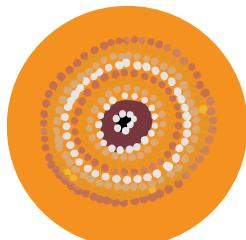
CareSearch

CareSearch is an online library with palliative care information.
www.caresearch.com.au



PalliLearn

Easy-to-understand courses from Palliative Care Queensland.
www.palliativecareqld.org.au/pallilearn



Our Mob and Cancer

Cancer information for First Nations people created by First Nations people.
www.ourmobandcancer.gov.au



Palliative Care Information- Department of Health and Aged Care

A website with general palliative care information.
www.health.gov.au/topics/palliative-care

Palliative Supports

ADVANCE CARE PLANNING



Advance Care Planning Australia

A support service to help people make choices about future care.
Call 1300 208 582

www.advancecareplanning.org.au



State-wide Office of Advance Care Planning

A service that supports advance care planning in Queensland.

www.metrosouth.health.qld.gov.au/acp

PEAK BODY

Peak bodies represent specific conditions and people. They offer many specific resources and supports. Examples include Dementia Australia for dementia, and Carers Queensland for carers.



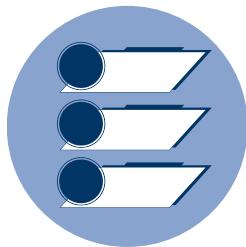
Palliative Care Queensland

The peak organisation for palliative care in Queensland.

www.palliativecareqld.org.au

Palliative Supports

SERVICE DIRECTORIES



National Palliative Care Services Directory

A directory of national palliative care services and supports.
www.nsd.palliativecare.org.au/s/search-service



QFinder

A Queensland directory of health and community services.
www.qfinder2.health.qld.gov.au



Healthdirect Service Finder

A national directory of healthcare professionals and services.
www.healthdirect.gov.au/australian-health-services

Palliative Supports

CARER HELP AND SUPPORT



Carer Help

Support to plan for and care for a person at the end of life.

www.carerhelp.com.au



Carer Gateway

An Australian Government program offering free services and support for carers.

www.carergateway.gov.au



Carers Queensland

Carers Queensland provides support, training, and events for carers.

www.carersqld.com.au

Palliative Supports

GRIEF AND BEREAVEMENT SUPPORT



Griefline

A national organisation offering free 24/7 grief support and resources.

www.griefline.org.au



Grief Australia

Grief Australia provides information and support on grief and bereavement.

www.grief.org.au

GP REFERRAL PROGRAMS



Medical Aid Subsidy Scheme: Palliative Care Equipment Program (MASS-PCEP)

An equipment loan program to help people stay at home at the end of life.

www.health.qld.gov.au/mass/prescribe/palliative-care-equipment-program



GP Management Plan & Team Care Arrangements

GP Plans to help you reach your health goals and coordinate your care. A plan gives you access to five subsidised allied health sessions per year.

Ask your GP about a referral.

Palliative Supports

DEATHCARE

When someone dies: A practical guide for family and friends



A booklet from the Queensland Government. It helps prepare for the death of a loved one. It also provides information for after death.

www.clinicalexcellence.qld.gov.au/sites/default/files/docs/improvement/end-life-care/bereavement-booklet.pdf

Managing affairs after death



A Queensland Government website to support people after a loved one has died.

www.manage-affairs-after-death.services.qld.gov.au

Death of a loved one



An Australian Government website to help people prepare for death. The website also offers support for grieving loved ones.

www.servicesaustralia.gov.au/death-loved-one

Australian Death Notification Service

A free government service to help people contact different organisations with a single online notification.

www.deathnotification.gov.au

Palliative Supports

OTHER FINANCIAL SUPPORT PROGRAMS



Medicare

A government health insurance program that provides subsidised healthcare to Australians.

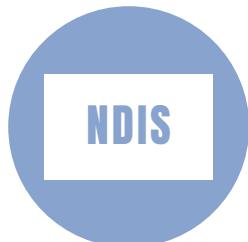
www.servicesaustralia.gov.au/medicare



My Aged Care

The program to find and access aged care services.

www.myagedcare.gov.au



National Disability Insurance Scheme (NDIS)

NDIS funds costs associated with disability.

www.ndis.gov.au



Queensland Community Support Scheme (QCSS)

QCSS supports independent living for people not eligible for NDIS or My Aged Care.

www.qld.gov.au/community/getting-support-health-social-issue/community-home-care-services/queensland-community-support-scheme



Pharmaceutical Benefit Scheme (PBS)

A government program to subsidise the cost of some medications, including palliative medicines.

www.pbs.gov.au/info/about-the-pbs

Palliative Supports

TRANSPORT



The Patient Travel Subsidy Scheme (PTSS)

A program to help patients pay for travel costs. PTSS is for people who need transport for special medical care.

www.qld.gov.au/health/services/travel/subsidies



Community Transport Program

A program to help people get around their community.

www.qld.gov.au/community/getting-support-health-social-issue/community-home-care-services/community-transport-program



The Taxi Subsidy Scheme (TSS)

A program to help with taxi costs. TSS is for people with severe disability.

www.qld.gov.au/disability/out-and-about/subsidies-concessions-passes/taxi-subsidy



Disability parking permits

Permits to allow people to park in identified bays. These permits are for people with mobility needs.

<https://www.qld.gov.au/disability/out-and-about/travel-transport/driving/parking-permits/disability-parking-permits>



National public toilet map

A map to help find public toilets.

www.toiletmap.gov.au

Please help us improve this resource. Send us your feedback:
community.care@brisbanenorthphn.org.au